

Busting barriers between QA and development

Synchronizing: HP ALM, Atlassian JIRA



The customer: a prominent global investment management firm

With trillions of dollars in assets under management, this firm is committed to reducing time to market for its new asset management technologies.

The challenge: synchronize defect information to improve developer productivity

While the customer's software development division is standardized on HP Application Lifecycle Management (ALM) for quality management, the developers relied on Atlassian JIRA for bug tracking and planning. This made it difficult for the two groups to communicate, let alone collaborate, effectively. It also slowed development by requiring costly and time-consuming manual duplication of artifacts between systems.

The solution: Tasktop Sync makes collaboration effortless

The customer adopted Tasktop Sync to synchronize information between the two systems, so that changes in JIRA are also reflected in HP ALM. Now, software developers and QA professionals work together easily. Testers can file defects in HP ALM and have them automatically transferred to JIRA. Developers can then schedule their work, fix the defects, and update defect status in JIRA.

In addition, testers can work exclusively in HP ALM and receive comments and status updates from developers who use JIRA. Because up-to-date defect information is maintained in HP ALM, testers know when it's time to verify that defects are fixed, can link the defects to test cases and requirements, and can take full advantage of ALM's sophisticated quality management and reporting capabilities. And managers get the benefit of real-time, comprehensive reporting and visibility for better project management decisions.

The benefits: Faster delivery and tighter controls

HP ALM now serves as the systems development hub, allowing traceability, governance and reporting to be centralized – and Tasktop Sync connects that hub to JIRA. By doing so, Sync helps this customer realize a range of benefits, including:

- **Improved quality** – because defects are now communicated across teams more effectively
- **Lower costs** – because tedious, error-prone manual replication and update processes have been eliminated
- **Increased productivity** – because team members can collaborate on artifacts within their tools of choice, rather than through inefficient means such as email
- **Enhanced project management** – because real-time, comprehensive reporting and visibility leads to better decision making

The result: Tasktop Sync helped the customer reduce time-to-market while increasing the quality of its software – bringing major dividends to this investment management firm.

Learn more about Tasktop

Tasktop offers a variety of resources to help organizations innovate through their software development and delivery capability. Find out how Tasktop has helped other organizations become software innovators.

Contact us at sales@tasktop.com or +1 (778) 588-6896